



AGM

Rareş Bularca

**European Commission
EMPL A2**



I. What is AGM ?

- *An electronic platform for managing meetings with experts (invitation, registration, reimbursement)*
e.g. social dialogue meetings
- *Paperless*
- *Full electronic workflow (secured access via EU LOGIN)– guided by notifications*



II. AGM facts

- *Invitation, attendance confirmation, list of participants, reimbursements, complaints via the system*
- *Shorter reimbursements delays (from one week on)*
- *Tight deadlines (limited "window of opportunity" 30days)*
- *Registration of new experts, Reimbursements , complaints centralised with PMO -> no involvement of DG Employment*



III. Roles

- *European SP secretariats* = **CORRESPONDENTS**
- *SP affiliates* = **PARTICIPANTS**



IV. How it's made ?

BACK-OFFICE

European
Commission
(DG
Employment)

European
Commission
(PMO)

FRONT-OFFICE

Correspondent
(European SP
secretariats)

Expert
(participant)

For all users an EU LOGIN account is mandatory !



V. GOLDEN RULE

No Notification = No Action

AGM notification

[ACC] Invitation to SSDC ELECTRICITY - Working Group on 24 February 2017 starting on 24/02/2017



10h49



EU Login

One account, many EU services

Where is
ECAS?



English (en)



AGM

requires you to authenticate

Sign in to continue

Use your e-mail address

Next

[Create an account](#)

Or

Or use the eID of your country



Select your country

Easy, fast and secure: download the ECAS app





AGM FRONTOFFICE PROFILE DETAILS

European Commission > AGM Frontoffice > Profile details

P. NUMBER ONE (nnumbepa) ▾

HOME / PROFILE DETAILS

PROFILE DETAILS

MEETINGS NOTIFICATIONS PROFILE DETAILS

EU LOGIN INFORMATION

Name	NUMBER ONE, Participant	Change 
EU login	nnumbepa	
Email address	@yahoo.com	Change 
Password	*****	Change password 
Unit		

PROFILE DETAILS

Gender	Female <input type="radio"/> Male <input checked="" type="radio"/>
Date of birth	01/01/1932 <input data-bbox="917 990 944 1010" type="button" value="..."/> (DD/MM/YYYY)
Nationality	France <input data-bbox="917 1033 944 1054" type="button" value="▼"/>

Edit

IDENTITY DOCUMENTS

<input data-bbox="476 1209 648 1231" type="button" value="Add new document..."/>				
TYPE	NUMBER	EXPIRY DATE (DD/MM/YYYY)	COUNTRY OF ISSUE	
Identity card	458754843629	27/10/2017	France 	<input data-bbox="1532 1293 1559 1307" type="button" value="Edit"/> <input data-bbox="1570 1293 1597 1307" type="button" value="▼"/>



VI. WHAT TO DO ?

A. Correspondent – SP secretariats

- Click the link in the notification email to become correspondent
- Create EU Login account
- Fill out the list of participants + send it to the European Commission for validation



**AGM FRONTOFFICE
PARTICIPANTS**

European Commission > AGM Frontoffice > Participants

P. NUMBER ONE (nnumbepa) ▾

MEETINGS LIST / MEETING

SOCIAL DIALOGUE COMMITTEE "ELECTRICITY"
MEETING

SSDC ELECTRICITY - WORKING GROUP ON 24 FEBRUARY 2017

industriAll

CCAB 24/02/2017 PARTICIPANTS REQUIRED

INVITATION PARTICIPANTS TIMELINE

DELEGATION ASSIGNMENTS

BULARCA, Rares Aurel	CORRESPONDENT	Add as participant
NUMBER ONE, Participant	CORRESPONDENT	Add as participant

DELEGATION PARTICIPANTS

Please fill in the list of participants and send it to the organiser. If no participants will attend the meeting you must also notify the organiser by sending an empty list.

PARTICIPANT ▲	ORGANISATION	REPRESENTATION	EXPENSES CLAIM	ATTENDANCE	
---------------	--------------	----------------	----------------	------------	--

ADD PARTICIPANT

from the last 5 meetings as a new participant of this member

Representation level

Individual Multinational Organisation

First name National **Last name** Expert

Organisation UGT FICA **Country (country represented)** Spain

Email gekkobv@gmail.com Entitled to claim expenses

Cancel Add



AGM FRONTOFFICE PARTICIPANTS

European Commission > AGM Frontoffice > Participants

P. NUMBER ONE (nnumbepa) ▾

Participant created X

MEETINGS LIST / MEETING

SOCIAL DIALOGUE COMMITTEE "ELECTRICITY"

MEETING

SSDC ELECTRICITY - WORKING GROUP ON 24 FEBRUARY 2017

industriAll

CCAB 24/02/2017 PARTICIPANTS REQUIRED

INVITATION PARTICIPANTS TIMELINE

DELEGATION ASSIGNMENTS

NUMBER ONE, Participant CORRESPONDENT Add as participant

DELEGATION PARTICIPANTS

Send participants

⚠ Please fill in the list of participants and send it to the organiser. If no participants will attend the meeting you must also notify the organiser by sending an empty list.

PARTICIPANT ▲	ORGANISATION	REPRESENTATION	EXPENSES CLAIM	ATTENDANCE	
EXPERT, National NEW	UGT FICA	SPAIN Private organisation	✓	?	Actions ▾

ADD PARTICIPANT

from the last 5 meetings ▾ as a new participant of this member



VI. WHAT TO DO ?

B. Participant – SP affiliates (experts)

- Click the link in the notification email to confirm your participation to the meeting
- Create EU Login account
- Fill out your personal details for security + bank account and legal entity information
- Fill out your reimbursement form



European

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European Commission AGM Frontoffice BANK DETAILS

European Commission > AGM Frontoffice > Bank details

ACC

P. NUMBER ONE (nnumbea) ▾

MEETINGS LIST / EXPENSES CLAIM

SOCIAL DIALOGUE COMMITTEE "ELECTRICITY"
MEETING
SSDC ELECTRICITY - WORKING GROUP ON 24 FEBRUARY 2017
industriAll
CCAB 24/02/2017 PARTICIPANTS LIST VALIDATED

DETAILS BANK DETAILS

ADD NEW BANK ACCOUNT

Before we reimburse you, we need to check your bank details are valid. Please enter the basic information requested below to see if your bank details are already registered with us.

ACCOUNT DETAILS

Country ⓘ
Select country...

LEGAL ENTITY

Organisation ⓘ
Address
Postal code

City
Country
Select country...

VAT number

Cancel Save



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ACC

European Commission > AGM Frontoffice > Details

P. NUMBER ONE (rnumbepa) ▾

MEETINGS LIST / EXPENSES CLAIM

SOCIAL DIALOGUE COMMITTEE "ELECTRICITY"
MEETING
SSDC ELECTRICITY - WORKING GROUP ON 24 FEBRUARY 2017
industriAll

CCAB - 24/02/2017 **PARTICIPANTS LIST VALIDATED**

DETAILS **BANK DETAILS**

EXPERT DETAILS

Delegation industrial Private	Attended sessions  Expenses claim DRAFT
Expert  NUMBER ONE, Participant	
Organisation industriAll 	

TRAVEL DETAILS

Place of work <input type="text" value="Madrid"/>	Country <input type="text" value="Spain"/>
<input type="checkbox"/> The place of departure differs from the place of work and/or the place specified in the invitation letter 	
DEPARTURE OUTWARD <input type="text" value="23/02/2017 05:00 PM"/>  	ARRIVAL <input type="text" value="23/02/2017 07:00 PM"/>  
RETURN <input type="text" value="24/02/2017 06:15 PM"/>  	<input type="text" value="24/02/2017 08:15 PM"/>  
Expert's comments <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>	
<input type="button" value="Edit"/>	

EXPENSES DETAILS

TYPE	DETAILS	EUR	SUPPORTING DOCUMENTS	IA VALIDATION RESULT	ACTIONS
ACCOMMODATION	Duration 1 night (flat rate) × 100.00 €/night Total 100.00 €	100			
AIRPLANE	Price paid 500.00 EUR	500			
DAILY ALLOWANCE	Duration 1 day (flat rate) × 92.00 €/day Total 92.00 €	92			
Airplane  					

STATUS

 You have not submitted your bank details for this expenses claim | [Enter bank account](#)

 You need to upload at least one supporting document for your expenses

 The meeting organiser has not confirmed your attendance to the meeting in the system, so you cannot submit your expenses claim yet



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AGM FRONTOFFICE DETAILS



European Commission > AGM Frontoffice > Details

👤 P. NUMBER ONE (nnumbepa) ▾

MEETINGS LIST / EXPENSES CLAIM

SOCIAL DIALOGUE COMMITTEE "ELECTRICITY"

MEETING

SSDC ELECTRICITY - WORKING GROUP ON 24 FEBRUARY 2017 industriAll

📍 CCAB 24/02/2017 PARTICIPANTS LIST VALIDATED

DETAILS BANK DETAILS

EXPERT DETAILS

Delegation

industriAll Private

Expert

👤 NUMBER ONE, Participant

Organisation

industriAll 🇪🇸 Spain

Attended sessions



Expenses claim

DRAFT

TRAVEL DETAILS

Place of work

Madrid

Country

Spain

The place of departure differs from the place of work and/or the place specified in the invitation letter ⓘ

DEPARTURE

OUTWARD

23/02/2017 05:00 PM



ARRIVAL

23/02/2017 07:00 PM



RETURN

24/02/2017 06:15 PM



24/02/2017 08:15 PM





Expert's comments

Edit

EXPENSES DETAILS

TYPE	DETAILS	EUR	SUPPORTING DOCUMENTS	IA VALIDATION RESULT	ACTIONS
ACCOMMODATION	Duration 1 night (flat rate) x 100.00 €/night Total 100.00 €	100			
AIRPLANE	Price paid 500.00 EUR	500			
DAILY ALLOWANCE	Duration 1 day (flat rate) x 92.00 €/day Total 92.00 €	92			

Airplane

+ Add expense

STATUS

DRAFT

You have not submitted your bank details for this expenses claim [Enter bank account](#)

You need to upload at least one supporting document for your expenses

The meeting organiser has not confirmed your attendance to the meeting in the system, so you cannot submit your expenses claim yet



VII. AGM support

- AGM website <https://ec.europa.eu/tools/agm/en>
- AGM introduction video
<http://ec.europa.eu/tools/agm/en/support/general/introduction-agm>
- AGM guide <https://ec.europa.eu/tools/agm/support/Registering%20in%20AGM>
- AGM helpdesk EC-AGM-SUPPORT@ec.europa.eu