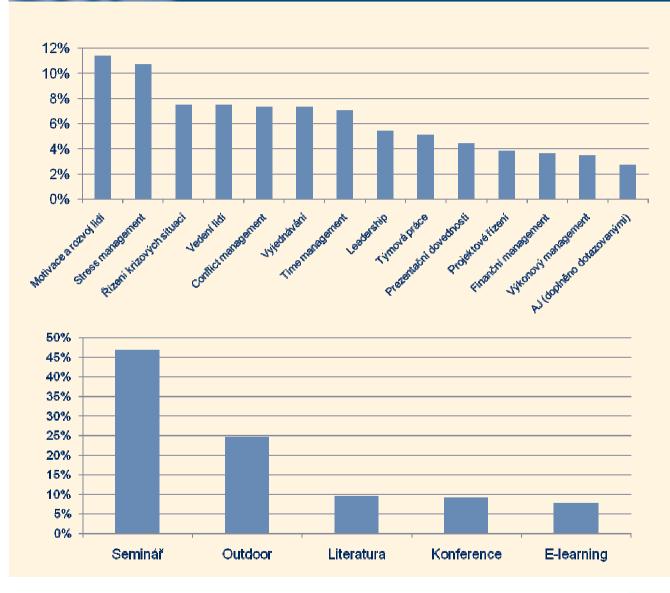
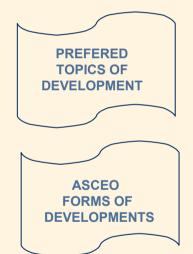


Development in Czech Insurance Conditions 2008

FORM OF DEVELOPMENT ACCORDING TO RESPONDENTS



- Was done Jan/Feb 2008
- 264 respondents
- Opinions and expectation
 B-1, B-2, B-3, experts in insurance



DEVELOPMENT POSSIBILITIES – CZECH INSURANCE MARKET

- 1. <u>Public commercial development</u> (conference, open seminars, bank-insurance programs etc.)
- 2. University insurance degree
- 3. Czech Insurance Association development program
- 4. Internal programs organized by insurance companies
 - 1. Training on the job
 - 2. Individual development according to personal development plan
 - 3. Internal seminars
 - 4. Common activities (outdoor activities...)
 - 5. University degree (BA)
 - 6. EMBA
 - 7. Pools etc.
 - 8. Language development

FROM CENTRAL DISTRIBUTED AND CREATED TO PERSONEL ORIENTED **INDIVIDUAL**

DEVELOPMENT PLAN

2006 2008 2009 2007 • TALENT DEVELOPMENT ANOTHER **CENTRAL** • LEADERSHIP **ACCORDING TO SEGMENTATION OF DISTRIBUTED** • INSURANCE KNOWLEDGE **DEVELOPMENT PERFORMANCE** AND CREATED INSURANCE UNIVERSITY **NEW TALENTS REVIEW = INDIVIDUAL**

2008 GOLES

PROGRAMS

Develop manager skills (motivation and performance management)

• EMBA

- Motivate talent / high potential
- Joint development where relevant for both two teams (ČP / GLI)
- Common development of key people
- Improve insurance knowledge
- Languages (East Europe, Asia etc.)
- Learning company (own teachers team)

· FOCUS ON

COOPERATION

NEW ACTIVITIES IN 2008

1	Common outdoor events for B-1 / B-2 improvement of cooperation & training retention manager skills	
2	B-1 workshop "How to manage internal cooperation"	
3	EBM internal development – insurance skills improvement	
4	Risk management course with USBSP	
5	TMP – 4th cohort	
6	Business English improvement (group lectures)	
7	2th cohort EMBA	
8	Insurance university – BA in insurance (UJAK)	

TWO WAYS OF DEVELOPMENT

WHY

TO IMPROVE and PERFORM in current job

(90%)

WHOM

- STAFF
- LOWER MANAGEMENT
- JUNIORS

WHAT

- DAY TO DAY DEVELOPMENT IT IMPROVEMENT
- TRAINING ON THE JOB
- PROFESSIONAL SKILLS DEVELOPMENT
- BASIC MANAGEMENT DEVELOPMENT
- etc...

TO PROMOTE to new positions

(10%)

- TALENTS / HIGH POTENTIAL
- KEY PEOPLE
- BRIGH PERFORMING MANAGERS TO BE USED OUTSIDE ČP
- KEY EXPERTS

- INDIVIDUAL DEVELOPMENT PLAN
- COMMON MANAGEMENT DEVELOPMENT
- MBA
- INSURANCE UNIVERSITY
- POOLS
- TMP
- WS / OUTDOOR
- LANGUAGES

THE MAIN ACTIVITIES 2008

MANAGEMENT DEVELOPMENT

EXPERT IMPROVEMENT

HIGH POTENTIAL **DEVELOPMENT**

- BASIC MANAGEMENT **SKILLS FOR "STARTING"**
- COMMON LEADERSHIP **TRAINING B-1**
- COMMON OUTDOOR EVENT FOR B-1 + B-2 (RETENTION AND MOTIVATION(
- TOP MANAGEMENT **INTERNAL EXPERT DEVELOPMENT**

- INSURANCE EXPERTS SKILLS
- FINANCIAL MANAGEMENT
- INSURANCE BUSINESS **ENGLISH CLASSES**
- FINANCIAL POOL
- EXPERT POOL
- INTERNAL SEMINARS
- OUTDOOR'S ACTIVITIES
- eLEARNING COURCES
- CONFERENCES

- TMP 2008 / 2009
- EMBA I. COHORT
- EMBA II. COHORT
- BASIC TRAINING NEW **UNIVERSITY GRADUATED**
- PREPARATION AND TESTS **GMAT**
- ENGLISH PREPARATIONS **AND TESTS**