

Telecommunications European Social Dialogue Committee

Working group meeting
2 October 2007

09h30-10h15: UNI pre-meeting
10h15-11h00: ETNO pre-meeting

1. Corporate Social Responsibility (CSR)
 - Discussion on current draft document
2. Skills and training
 - Discussion on two texts: lifelong learning; certification and mobility
3. Review of the e-communications regulatory package
 - Discussion of proposed joint statement
4. Warsaw conference
 - Update on progress
 - Discussion on provisional agenda
5. Other business
 - MSD follow-up: update on progress
 - Customer Contact Centre Charter follow-up: update on progress