

COMMUNITY SURVEY ON ICT USAGE IN HOUSEHOLDS AND BY INDIVIDUALS

2017

Model Questionnaire version 0.11

Module A: Access to Information and Communication Technologies

Note: this module is directed to the household

A1. Do you or anyone in your household have access to a computer at home? (any type: desktop, laptop, netbook, tablet, excluding smart phone) -> go to A2	Yes <input type="checkbox"/>	No <input type="checkbox"/>																
A2. Do you or anyone in your household have access to the internet <u>at home</u>? (by any device)	Yes <input type="checkbox"/> -> go to A3	No <input type="checkbox"/> -> go to A4	Don't know <input type="checkbox"/> -> go to B1															
A3. What types of internet connections are used at home? <i>(tick all that apply)</i> <i>Broadband connections*</i> <table border="1" data-bbox="347 1122 1251 1256"> <tr> <td data-bbox="357 1133 1251 1189">a) Fixed broadband connections, e.g. DSL, ADSL, VDSL, cable, optical fibre, satellite, public WiFi connections</td> <td data-bbox="1251 1133 1428 1189"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1189 1251 1256">b) Mobile broadband connections (via mobile phone network, at least 3G, e.g. UMTS, using (SIM) card or USB key, mobile phone or smart phone as modem)</td> <td data-bbox="1251 1189 1428 1256"><input type="checkbox"/></td> </tr> </table> <i>Other, narrowband connections</i> <table border="1" data-bbox="347 1312 1251 1447"> <tr> <td data-bbox="357 1323 1251 1357">c) Dial-up access over normal telephone line or ISDN (optional)</td> <td data-bbox="1251 1323 1428 1357"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1357 1251 1447">d) Mobile narrowband connection (via mobile phone network less than 3G, e.g. 2G+/GPRS, using (SIM) card or USB key, mobile phone or smart phone as modem) (optional)</td> <td data-bbox="1251 1357 1428 1447"><input type="checkbox"/></td> </tr> </table>			a) Fixed broadband connections, e.g. DSL, ADSL, VDSL, cable, optical fibre, satellite, public WiFi connections	<input type="checkbox"/>	b) Mobile broadband connections (via mobile phone network, at least 3G, e.g. UMTS, using (SIM) card or USB key, mobile phone or smart phone as modem)	<input type="checkbox"/>	c) Dial-up access over normal telephone line or ISDN (optional)	<input type="checkbox"/>	d) Mobile narrowband connection (via mobile phone network less than 3G, e.g. 2G+/GPRS, using (SIM) card or USB key, mobile phone or smart phone as modem) (optional)	<input type="checkbox"/>								
a) Fixed broadband connections, e.g. DSL, ADSL, VDSL, cable, optical fibre, satellite, public WiFi connections	<input type="checkbox"/>																	
b) Mobile broadband connections (via mobile phone network, at least 3G, e.g. UMTS, using (SIM) card or USB key, mobile phone or smart phone as modem)	<input type="checkbox"/>																	
c) Dial-up access over normal telephone line or ISDN (optional)	<input type="checkbox"/>																	
d) Mobile narrowband connection (via mobile phone network less than 3G, e.g. 2G+/GPRS, using (SIM) card or USB key, mobile phone or smart phone as modem) (optional)	<input type="checkbox"/>																	
[-> go to B1]																		
A4. What are the reasons for not having access to the internet at home? <i>(tick all that apply)</i> <table border="1" data-bbox="347 1603 1251 1951"> <tr> <td data-bbox="357 1615 1251 1648">a) Have access to internet elsewhere</td> <td data-bbox="1251 1615 1428 1648"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1648 1251 1682">b) Don't need internet (because not useful, not interesting, etc.)</td> <td data-bbox="1251 1648 1428 1682"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1682 1251 1715">c) Equipment costs too high</td> <td data-bbox="1251 1682 1428 1715"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1715 1251 1749">d) Access costs too high (telephone, DSL subscription etc.)</td> <td data-bbox="1251 1715 1428 1749"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1749 1251 1783">e) Lack of skills</td> <td data-bbox="1251 1749 1428 1783"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1783 1251 1816">f) Privacy or security concerns</td> <td data-bbox="1251 1783 1428 1816"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1816 1251 1850">g) Broadband internet is not available in our area</td> <td data-bbox="1251 1816 1428 1850"><input type="checkbox"/></td> </tr> <tr> <td data-bbox="357 1850 1251 1883">h) Other</td> <td data-bbox="1251 1850 1428 1883"><input type="checkbox"/></td> </tr> </table>			a) Have access to internet elsewhere	<input type="checkbox"/>	b) Don't need internet (because not useful, not interesting, etc.)	<input type="checkbox"/>	c) Equipment costs too high	<input type="checkbox"/>	d) Access costs too high (telephone, DSL subscription etc.)	<input type="checkbox"/>	e) Lack of skills	<input type="checkbox"/>	f) Privacy or security concerns	<input type="checkbox"/>	g) Broadband internet is not available in our area	<input type="checkbox"/>	h) Other	<input type="checkbox"/>
a) Have access to internet elsewhere	<input type="checkbox"/>																	
b) Don't need internet (because not useful, not interesting, etc.)	<input type="checkbox"/>																	
c) Equipment costs too high	<input type="checkbox"/>																	
d) Access costs too high (telephone, DSL subscription etc.)	<input type="checkbox"/>																	
e) Lack of skills	<input type="checkbox"/>																	
f) Privacy or security concerns	<input type="checkbox"/>																	
g) Broadband internet is not available in our area	<input type="checkbox"/>																	
h) Other	<input type="checkbox"/>																	
[-> go to B1]																		

Module B: Use of computers

Note:

- 1) This and the following modules are directed to the individual selected within the household
- 2) This module asks about your own computer use at any location (home, work, other places). A computer is a desktop, laptop, netbook or tablet computer. The following devices should not be considered as computers: Smart phones, PDA with mobile phone facilities, games consoles, media players or e-book readers.

B1. When did you last use a computer (at home, at work or any other place)?

(Filter question)

a) Within the last 3 months	<input type="checkbox"/> -> go to B2
b) Between 3 months and a year ago	<input type="checkbox"/> -> go to C1
c) More than 1 year ago	<input type="checkbox"/> -> go to C1
d) Never used one	<input type="checkbox"/> -> go to C1

B2. How often on average have you used a computer in the last 3 months?

(tick one)

a) Every day or almost every day	<input type="checkbox"/>
b) At least once a week (but not every day)	<input type="checkbox"/>
c) Less than once a week	<input type="checkbox"/>

-> go to C1

Module C: Use of the internet

Note: This module asks about your own internet use at any location (home, work or other places). Any internet enabling device should be considered. Examples are desktop, laptop, netbook or tablet computers as well as smart phones, games consoles or e-book readers.

C1. When did you last use the internet?

(Filter question)

a) Within the last 3 months	<input type="checkbox"/> -> go to C2
b) Between 3 months and a year ago	<input type="checkbox"/> -> go to C7
c) More than 1 year ago	<input type="checkbox"/> -> go to E1
d) Never used it	<input type="checkbox"/> -> go to G1

C2. How often on average did you use the internet in the last 3 months?

(tick one)

a) Every day or almost every day	<input type="checkbox"/>
b) At least once a week (but not every day)	<input type="checkbox"/>
c) Less than once a week	<input type="checkbox"/>

-> go to C3

C3. Did you use any of the following mobile devices to access the internet away from home or work in the last 3 months?

(tick all that apply or d)

a) Mobile phone (or smart phone)	<input type="checkbox"/>
<i>if 'yes' to a)</i>	
a1) via mobile phone network	<input type="checkbox"/>
a2) via wireless network (e.g. WiFi)	<input type="checkbox"/>
b) Portable computer (e.g. laptop, tablet)	<input type="checkbox"/>
<i>if 'yes' to b)</i>	
b1) via mobile phone network, using USB key or (SIM) card or mobile phone or smart phone as modem	<input type="checkbox"/>
b2) via wireless network (e.g. WiFi)	<input type="checkbox"/>
c) Other devices	<input type="checkbox"/>
d) I didn't access the internet via any mobile device away from home or work	<input type="checkbox"/>

-> go to C4

C4. For which of the following activities did you use the internet in the last 3 months for private purpose?
(tick all that apply)

Communication

a) Sending / receiving e-mails	<input type="checkbox"/>
b) Telephoning over the internet / video calls (via webcam) over the internet (using applications, e.g. Skype, Facetime)	<input type="checkbox"/>
c) Participating in social networks (creating user profile, posting messages or other contributions to Facebook, Twitter, etc.)	<input type="checkbox"/>
d) Uploading self-created content (text, photos, music, videos, software etc.) to any website to be shared	<input type="checkbox"/>

Access to information

e) Reading online news sites / newspapers / news magazines	<input type="checkbox"/>
f) Seeking health-related information (e.g. injury, disease, nutrition, improving health, etc.)	<input type="checkbox"/>
g) Finding information about goods or services	<input type="checkbox"/>

Civic and political participation

h) Posting opinions on civic or political issues via websites (e.g. blogs, social networks, etc.)	<input type="checkbox"/>
i) Taking part in on-line consultations or voting to define civic or political issues (e.g. urban planning, signing a petition)	<input type="checkbox"/>

Professional life

j) Looking for a job or sending a job application	<input type="checkbox"/>
k) Participating in professional networks (creating user profile, posting messages or other contributions to LinkedIn, Xing, etc.)	<input type="checkbox"/>

Other on-line services

l) Using services related to travel or travel related accommodation	<input type="checkbox"/>
m) Selling of goods or services, e.g. via auctions (e.g. eBay)	<input type="checkbox"/>
n) internet Banking	<input type="checkbox"/>

-> go to C5

C5. Did you use storage space on the internet to save documents, pictures, music, video or other files for private purposes in the last 3 months, e.g. Google Drive, Dropbox, Windows OneDrive (formerly Skydrive), iCloud, Amazon Cloud Drive?

	Yes <input type="checkbox"/>	No <input type="checkbox"/>
--	---------------------------------	--------------------------------

C6. Have you conducted any of the following learning activities over the internet for educational, professional or private purposes in the last 3 months?
(tick all that apply)

a) Doing an online course	<input type="checkbox"/>
b) Using online learning material other than a complete online course (e.g. audio-visual materials, online learning software, electronic textbooks)	<input type="checkbox"/>
c) Communicating with instructors or students using educational websites/portals	<input type="checkbox"/>
d) Other (optional)	<input type="checkbox"/>

For respondents who answered 'yes' to C1a and C1b

C7. Have you used any website or app to arrange an accommodation (room, apartment, house, holiday cottage, etc.) from another individual in the last 12 months?
(tick all that apply or c)

a) Yes, dedicated websites or apps (such as AIRBNB, other national examples)	<input type="checkbox"/>
b) Yes, other websites or apps (including social networks)	<input type="checkbox"/>
c) No, I have not.	<input type="checkbox"/>

-> go to C8

C8. Have you used any website or app to arrange a transport service (e.g. by car) from another individual in the last 12 months?
(tick all that apply or c)

a) Yes, dedicated websites or apps (such as UBER, other national examples)	<input type="checkbox"/>
b) Yes, other websites or apps (including social networks)	<input type="checkbox"/>
c) No, I have not.	<input type="checkbox"/>

-> go to D1

Module D: Use of e-government

(for respondents who didn't answer "more than 1 year ago" or "Never used it" in question C1)

Note:

This module asks about electronic contacts via the internet with public authorities and some public services. Contacts through manually typed e-mails should be excluded.

Contact and interaction with public authorities and public services include websites concerning citizen obligations (e.g. tax declaration, notification of moving), rights (e.g. social benefits), official documents (e.g. ID card, birth certificate), public educational services (e.g. public libraries, information on the enrolment in schools or universities), public health services (e.g. services of public hospitals).

D1. Did you contact or interact with public authorities or public services over the internet for private purposes in the last 12 months for the following activities?

(tick all that apply)

a) Obtaining information from websites or apps	<input type="checkbox"/>
b) Downloading/printing official forms	<input type="checkbox"/>
c) Submitting completed forms online	<input type="checkbox"/>

-> if 'no' to c), go to D2, otherwise go to E1

D2. What were the reasons for not submitting completed forms to public authorities' websites for private purposes in the last 12 months?

(tick all that apply)

a) Did not have to submit official forms at all -> if 'yes' to a), go to question E1; if 'no', go to b)-g) of question D2	<input type="checkbox"/>
b) There was no such website service available	<input type="checkbox"/>
c) Lack of skills or knowledge (e.g. did not know how to use website or use was too complicated)	<input type="checkbox"/>
d) Concerns about protection and security of personal data	<input type="checkbox"/>
e) Lack of electronic signature or electronic ID/certificate (required for authentication/using the service) or problems with electronic signature or electronic ID/certificate (optional)	<input type="checkbox"/>
f) Another person did it on my behalf (e.g. consultant, tax adviser, relative or family member)	<input type="checkbox"/>
g) Other reason	<input type="checkbox"/>

-> go to E1

Module E: Use of e-commerce

(for respondents who didn't answer "Never used it" in question C1)

Note: The following questions concern the purchase of goods and services over the internet (e-commerce) for private use via any device (desktop, portable or handheld, including mobile or smart phone). Purchases refer to orders of goods or services over the internet for which payment is required; the payment does not have to be done online. Orders via manually typed e-mails, SMS or MMS should be excluded. Orders via websites or apps should be considered.

E1. When did you last buy or order goods or services for private use over the internet?

(filter question)

Within the last 3 months	<input type="checkbox"/> -> go to E2
Between 3 months and a year ago	<input type="checkbox"/> -> go to E2
More than 1 year ago	<input type="checkbox"/> -> go to E9 / if "more than a year ago" in C1 -> go to E10
Never bought or ordered	<input type="checkbox"/> -> go to E9 / if "more than a year ago" in C1 -> go to E10

E2. What types of goods or services did you buy or order over the internet for private use in the last 12 months?

(tick all that apply)

a) Food or groceries	<input type="checkbox"/>
b) Household goods (e.g. furniture, toys, etc.; excluding consumer electronics)	<input type="checkbox"/>
c) Medicine	<input type="checkbox"/>
d) Clothes, sports goods	<input type="checkbox"/>
e) Computer hardware	<input type="checkbox"/>
f) Electronic equipment (incl. cameras)	<input type="checkbox"/>
g) Telecommunication services (e.g. TV, broadband subscriptions, fixed line or mobile phone subscriptions, uploading money on prepaid phone cards, etc.)	<input type="checkbox"/>
h) Holiday accommodation (hotel etc.)	<input type="checkbox"/>
i) Other travel arrangements (transport tickets, car hire, etc.)	<input type="checkbox"/>
j) Tickets for events	<input type="checkbox"/>
k) Films, music	<input type="checkbox"/>
l) Books, magazines, newspapers	<input type="checkbox"/>
m) e-learning material	<input type="checkbox"/>
n) Video games software, other computer software and software upgrades	<input type="checkbox"/>
o) Other	<input type="checkbox"/>

-> if 'yes' to categories k), l) n) in E2, go to E3; otherwise go to E4

E3. Were any of the following products that you bought or ordered over the internet for private use downloaded or accessed from websites or apps in the last 12 months?

(if 'yes' to k, l, n in question E2)

(tick all that apply)

a) Films, music	<input type="checkbox"/>
b) E-Books	<input type="checkbox"/>
c) E-Magazines, e-newspapers	<input type="checkbox"/>
d) Computer software (incl. computer and video games and software upgrades)	<input type="checkbox"/>

-> go to E4

E4. From whom did you buy or order goods or services for private use over the internet in the last 12 months?

(tick all that apply)

a) National sellers	<input type="checkbox"/>
b) Sellers from other EU countries	<input type="checkbox"/>
c) Sellers from the rest of the world	<input type="checkbox"/>
d) Country of origin of sellers is not known	<input type="checkbox"/>

-> if 'yes' to categories b) and/or c) in E4, go to E5 / if 'no' to categories b) and c) in E4 and 'yes' to "Within the last 3 months" in question E1 go to E6, otherwise E8

E5. Which type of products did you buy or order over the internet for private use from sellers from other EU countries or from the rest of the world in the last 12 months?

(if 'yes' to categories b) and/or c) in E4)

(tick all that apply)

a) Physical goods (e.g. electronics, clothes, toys, food, groceries, books, CDs/DVDs)	<input type="checkbox"/>
b) Products downloaded or accessed from websites or apps (e.g. films, music, e-books, e-newspapers, games, paid applications)	<input type="checkbox"/>
c) Travel, accommodation or holiday arrangements (e.g. tickets and documents by mail or printed by yourself)	<input type="checkbox"/>
d) Other services (e.g. tickets for events received via mail, telecom subscriptions)	<input type="checkbox"/>

-> go to E6 if 'yes' to "Within the last 3 months" in question E1, otherwise E8

E6. How many times did you order or buy goods or services over the internet for private use in the last 3 months?

(for respondents who answered 'yes' to "Within the last 3 months" in question E1)

_____ times (please provide an estimate)

Or *(tick one)*

1-2 times	<input type="checkbox"/>
3-5 times	<input type="checkbox"/>
6-10 times	<input type="checkbox"/>
> 10 times	<input type="checkbox"/>

-> go to E7

(for respondents who answered 'yes' to "Within the last 3 months" in question E1)

E7. How much as an estimate did you spend buying or ordering goods or services over the internet (excluding shares or other financial services) for private use in the last 3 months?

_____ euro (or national currency converted in euro)

Or (tick one)

less than 50 euro	<input type="checkbox"/>
50 to less than 100 euro	<input type="checkbox"/>
100 to less than 500 euro	<input type="checkbox"/>
500 to less than 1000 euro	<input type="checkbox"/>
1000 euro and more	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

-> go to E8

E8. (for respondents who answered 'yes' to "Within the last 3 months" or 'yes' to "Between 3 months and a year ago" in question E1)

Did you encounter any of the following problems when buying or ordering goods or services over the internet in the last 12 months?

(tick all that apply or j)

a) Technical failure of website during ordering or payment	<input type="checkbox"/>
b) Difficulties in finding information concerning guarantees and other legal rights	<input type="checkbox"/>
c) Speed of delivery slower than indicated	<input type="checkbox"/>
d) Final costs higher than indicated (e.g. higher delivery costs, unexpected transaction fees)	<input type="checkbox"/>
e) Wrong or damaged goods/services delivered	<input type="checkbox"/>
f) Problems with fraud encountered (e.g. no goods/services received at all, misuse of credit card details, etc.)	<input type="checkbox"/>
g) Complaints and redress were difficult or no satisfactory response after complaint	<input type="checkbox"/>
h) Foreign retailer did not sell to my country	<input type="checkbox"/>
i) Others	<input type="checkbox"/>
j) I have not encountered any problem	<input type="checkbox"/>

-> go to E9

(for respondents who answered 'yes' to "Within the last 3 months" or 'yes' to "Between 3 months and a year ago" in question C1)

E9. Did you carry out any of the following financial activities over the internet (excluding e-mail) for private purposes in the last 12 months?

(tick all that apply)

a) Buying or selling shares, bonds, funds or other investment services	<input type="checkbox"/>
b) Buying or renewing existing insurance policies including those offered as a package together with another service (e.g. travel insurance offered together with a plane ticket)	<input type="checkbox"/>
c) Taking a loan or mortgage or arranging credit from banks or other financial providers	<input type="checkbox"/>

-> for respondents who answered 'yes' to "Within the last 3 months" or 'yes' to "Between 3 months and a year ago" in question E1 -> go to F1; otherwise go to E10

E10. What were the reasons for not buying or ordering any goods or services for your own private use over the internet in the last 12 months?

(tick all that apply)

a) Prefer to shop in person, like to see product, loyalty to shops, force of habit	<input type="checkbox"/>
b) Lack of skills or knowledge (e.g. did not know how to use website or use was too complicated)	<input type="checkbox"/>
c) Delivery of goods ordered over the internet is a problem (e.g. takes too long or is logistically difficult)	<input type="checkbox"/>
d) Payment security or privacy concerns (e.g. giving credit card details or personal details over the internet)	<input type="checkbox"/>
e) Concerns about receiving or returning goods, complaint / redress concerns	<input type="checkbox"/>
f) Don't have a payment card allowing to pay over the internet	<input type="checkbox"/>
g) Foreign retailer did not sell to my country (optional)	<input type="checkbox"/>
h) Others	<input type="checkbox"/>

-> for respondents who answered 'yes' to "Within the last 3 months" or 'yes' to "Between 3 months and a year ago" in question C1 -> go to F1; otherwise go to G1

Module F: E-Skills

(for respondents who didn't answer "more than 1 year ago" or "Never used it" in question C1)

F1. Which of the following computer or mobile device related activities have you carried out in the last 12 months?

(tick all that apply)

a) Transferring files between computers or other devices	<input type="checkbox"/>
b) Installing software or applications (apps)	<input type="checkbox"/>
c) Changing the settings of any software, including operating system or security programs	<input type="checkbox"/>

-> go to F2

F2. Which of the following software related activities have you carried out in the last 12 months?

(tick all that apply)

a) Copying or moving files or folders	<input type="checkbox"/>
b) Using word processing software	<input type="checkbox"/>
c) Creating presentations or documents integrating text, pictures, tables or charts	<input type="checkbox"/>
d) Using spread sheet software	<input type="checkbox"/>
<i>if 'yes' to d)</i>	
d1) Using its advanced functions to organise and analyse data, such as sorting, filtering, using formulas, creating charts	
e) Using software to edit photos, video or audio files	<input type="checkbox"/>
f) Writing code in a programming language	<input type="checkbox"/>

-> go to G1

Socio-demographic background information

G1. Age: <i>(in complete years)</i>	<input type="text"/> <input type="text"/>		
G2. Sex:	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; text-align: center;">Man <input type="checkbox"/></td> <td style="width: 50%; text-align: center;">Woman <input type="checkbox"/></td> </tr> </table>	Man <input type="checkbox"/>	Woman <input type="checkbox"/>
Man <input type="checkbox"/>	Woman <input type="checkbox"/>		
G3. Country of birth	<i>< description > < to be transmitted as native-born, foreign-born, for the latter also: born in another EU Member State, born in non-EU country</i>		
G4. Country of citizenship	<i>< description > < to be transmitted into the categories nationals, non-nationals, for the latter: nationals of other EU Member State, nationals of non-EU country</i>		
G5. De facto marital status: <b style="color: red;">OPTIONAL	<input type="checkbox"/> Person living in a consensual union <input type="checkbox"/> Person not living in a consensual union		
G6. Educational attainment level (highest level of education successfully completed) according to the International Standard Classification of Education (ISCED 2011): (tick only one)			
<input type="checkbox"/> At most lower secondary education	<i>[ISCED 0, 1 or 2]</i>		
<input type="checkbox"/> Less than primary education [ISCED 0]			
<input type="checkbox"/> Primary education [ISCED 1]			
<input type="checkbox"/> Lower secondary education [ISCED 2]			
<input type="checkbox"/> Upper secondary and post-secondary non-tertiary education	<i>[ISCED 3 or 4]</i>		
<input type="checkbox"/> Upper secondary education [ISCED 3]			
<input type="checkbox"/> Post-secondary non-tertiary education [ISCED 4]			
<input type="checkbox"/> Tertiary education	<i>[ISCED 5, 6, 7 or 8]</i>		
<input type="checkbox"/> Short-cycle tertiary education [ISCED 5]			
<input type="checkbox"/> Bachelor or equivalent [ISCED 6]			
<input type="checkbox"/> Master or equivalent [ISCED 7]			
<input type="checkbox"/> Doctoral or equivalent [ISCED 8]			

G7. Employment situation		
Employee or self-employed (incl. family workers)		
Full time OPTIONAL		
Part time OPTIONAL		
Employee OPTIONAL		
With a permanent job or contract of unlimited duration OPTIONAL		
With a temporary job or contract of limited duration OPTIONAL		
Self-employed (incl. family workers) OPTIONAL		
Economic sector OPTIONAL		
Agriculture, forestry and fishing		
Mining and quarrying, manufacturing and other industry		
Construction		
Wholesale and retail trades, transport, accommodation and food service activities		
Information and communication		
Financial and insurance activities		
Real estate activities		
Business services		
Public administration, defence, education, human health and social work activities		
Other service activities		
Unemployed		
Student (not in the labour force)		
Other not in the labour force (retired, inactive, in compulsory military service, etc.)		
in retirement or early retirement or given up business OPTIONAL		
permanently disabled OPTIONAL		
in compulsory military or community service OPTIONAL		
fulfilling domestic tasks OPTIONAL		
other inactive person OPTIONAL		
G8. Occupation:	< description >	< to be recoded into at least 2-digit ISCO-08 categories for transmission of ICT workers, non-ICT workers; 1-digit for manual, non-manual workers; (optional) all 2-digit ISCO-08 occupations >

G9. Region of Residence	< description >	NUTS 1
G10. Region of Residence	< description >	NUTS 2 OPTIONAL
G11. Geographical location		
	<input type="checkbox"/> Less developed region	
	<input type="checkbox"/> Transition region	
	<input type="checkbox"/> More developed region	
G12. Degree of urbanisation		
	<input type="checkbox"/> Densely populated area	
	<input type="checkbox"/> Intermediate density area	
	<input type="checkbox"/> Thinly populated area	
G13. Number of members in the household: <input type="checkbox"/>		
of which: OPTIONAL		
	number of persons aged from 16 to 24	<input type="checkbox"/>
	of which:	OPTIONAL
	number of students	<input type="checkbox"/>
	number of persons aged 25 to 64	<input type="checkbox"/>
	number of persons aged more than or equal to 65	<input type="checkbox"/>
G14. of which, number of children under 16: <input type="checkbox"/>		
of which: OPTIONAL		
	number persons aged from 14 to 15	<input type="checkbox"/>
	number of persons aged from 5 to 13	<input type="checkbox"/>
	number of persons aged less than or equal to 4	<input type="checkbox"/>
G15. Household income: <description> <currency>		
OPTIONAL		
< to be recoded at least into size bands compatible with income quartiles >		
<i>optional, in addition:</i>		
< equivalised, transmitted in income quintiles >		

Disclaimer:

References to third-party brands, products and trademarks are for the sake of clarification and are not intended to promote the use of such products.

Module	Description	Mandatory responses	Optional responses
A	Access to ICT	12	2
B	Use of computers	2	0
C	Use of the internet	31	1
D	Use of e-Government	8	1
E	Use of e-Commerce	49	1
F	e-Skills	10	0
G	Background characteristics	16	17
Total	Without background characteristics	112	5
Total	With background characteristics	128	22