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# **European Qualification and Skills Passport (QSP) in the Hospitality Sector**

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**on the functioning and potential of European sectoral social dialogue**  
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# “History”

1993 2 FORCE projects

- EFFAT: Inventory of the instruments for qualification in the HRC sector at European level
- HOTREC: Training needs and training practices for managers in the HRC sector

since European qualification passport on agenda of SSD

- monitoring of EU developments, e.g. Europass, Eures, EQF, ESCO, etc.
- consideration of existing tools and proposals by national social partners, e.g. Cyprus, Italy, France, Hungary
- dialogue with other sectoral initiatives, e.g. EMU Pass, Engcard, Agripass, etc.

2006 Decision to jointly elaborate a European qualification passport for the hospitality sector

2007 SSD Working Group



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# Objectives

## ▶ High level of cross-border vocational mobility

### A European Qualification Passport should

- allow workers to document their qualifications and skills acquired through education, vocational training and on the job
- allow employers to assess the skills and experiences of job candidates from their own and other EU countries
- facilitate a better match of offer and demand in employment in the hotel and restaurant sector



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# Contents

- personal information on passport holder
- qualifications (diplomas, certificates, etc)
- employment history
- professional skills and competencies (acquired on the job, non-certified)
- other competencies, e.g. languages



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## Main features

- jointly administered / monitored by social partners
- passport holder (employee) = owner of data
- non-mandatory
- internet-based electronic tool, printable on paper
- multilingual: insertion in one language - data available in several languages
- compatibility with existing tools (e.g. Europass, EURES, EQF, ESCO)



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# State of affairs

“Towards the implementation of the European Qualification and Skills’ Passport (QSP) in the Hospitality Sector”

(Project under Budget Heading “Industrial relations and social dialogue”)

- identification of the countries interested in participating in the experimentation phase of the QSP
- elaboration + translation of skills’ lists for each area of services in the hospitality sector
- final model of the QSP (simulation)
- technical and legal implementation of the QSP at national level
- methodologies to link the QSP to Europass, EQF, EURES, etc.
- conference to diffuse the results and to prepare the next steps of the implementation of the QSP



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## Future steps

- ▶ **identification of funding possibilities**
- experimentation of the QSP in pilot countries
  - setting up of national structures
  - development of interface and database
  - testing of qualification and skills passport
  - exchange of experiences between pilot countries and with EU social partners > ongoing improvement of the system
- cooperation with DG EMPL (EURES), DG EAC and CEDEFOP

# Thank you for your attention!



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