



**Insurance Sectoral Social Dialogue Committee (ISSDC)  
Working Group Meeting, 6 June 2019**

**DRAFT AGENDA**

Interpretation: EN, FR, IT

9:00-11:00: Employers preparatory meeting (without interpretation)

11:15-16:30: joint working group meeting (with interpretation)

**1. Adoption of the agenda and approval of the minutes of the ISSDC Plenary meeting of 15 February 2019**

**2. Digitalisation / Developments on the use of Artificial Intelligence (AI)**

- Presentation of good practice examples, followed by Q&As:
  - Presentation by Fredrik Eriksson on *FSU Norway* project on AI and new and complex technology in the insurance sector, with a focus on employee knowledge and expectations, the development of AI, and its impact on workers and consumers [*before lunch*]
  - Joint presentation by Asko Mustonen (Head of Robotics) for the employer and Miikka Hyvönen (Chatbot Whisperer and Customer Advisor) for the trade union on the Robotics Programme at *If P&C Insurance Ltd (Finland)*
  - Presentation by the European Commission on their work on AI (including April 2018 Communication, new high-level expert group, 2019 Guidelines on the ethics of AI and on emerging digital technologies) – TBC
- Tour de table and initial discussions on a possible joint social partners declaration on the Impact of AI on the Sector

**3. Regulatory Developments**

- Joint presentation by James Padgett (InsuranceEurope) for the employers, and Peadar Nolan (SIPTU, IE) and John Murphy (UNITE, IE) for the trade unions, on the impact of Brexit on companies and employment in the sector – followed by Q&A
- Tour de table on other new regulatory developments and initiatives at sectoral and company level

**4. AOB**