

Social Dialogue Committee - Telecom Working groups session

**5th February 2007
9.30 am – 5.30 pm**

**Borschette Center
36 rue Froissart,
B-1049 Brussels
Room: 1C**

(the meeting room will be displayed in the entrance to the building)

Interpretation: FR/EN/PT

DRAFT AGENDA

Preparatory meetings:

- 09h30-10h15 – ETNO pre-meeting
- 10h15-11h00 – UNI pre-meeting

Meeting starts at 11h00

1. Adoption of agenda
2. Diversity – project group meeting/update
3. Skills and training – first exchange between members of ad-hoc group
4. Health and safety
 - o MSD follow-up
 - o 2007 activities
5. Work organisation
 - o Corporate Social Responsibility – follow-up to November meeting
 - o Customer Contact Centre Charter