

KEEP ME POSTED EU

The Citizen's Right to Choose





The context

- ✓ **Background**
Strong pressure for digitalisation at EU level - digital economy is one of Juncker's priorities
- ✓ **Scope**
Taxes, invoices, elections, bank/insurance documents, administrative procedures
Address the issue of capability as well as willingness to move these to digital
- ✓ **Aim**
Influence European legislation to secure the citizen's right to choose



The strategy

- ✓ **Supporters**
- ✓ **MEPs support**
- ✓ **Advocacy actions**
- ✓ **Lobbying events**
- ✓ **Support national campaigns**
- ✓ **Rationales to support the campaign**

Gathered support from NGOs, Unions and Industry.



Collected support from MEPs.



Heinz K. Becker, MEP, EPP Group



Eugen Freund, MEP, S&D Group



Evelyn Regner, MEP, S&D Group



Josef Weidenholzer, MEP, S&D Group



Merja Kyllönen, MEP, GUE/NGL Group



Sirpa Pietikäinen, MEP, EPP Group



Guillaume Balas, MEP, S&D Group



Elisabeth Morin-Chartier, MEP, EPP Group



Nessa Childers, MEP, S&D Group



Marian Harkin, MEP, ALDE Group



Eleonora Evi, MEP, EFDD Group



Sergio Gaetano Cofferati, MEP, S&D Group



Maria Arena, MEP, S&D Group



Bart Staes, MEP, GEFA Group



Marc Tarabella, MEP, S&D Group



Costas Mavrides, MEP, S&D Group



Christine Revault D'Allonnes Bonnefoy, MEP, S&D Group



Evelyn Gebhardt, MEP, S&D Group



Matthias Groote, MEP, S&D Group



Dieter-Lebrecht Koch, MEP, EPP Group



Luigi Morgano, MEP, S&D Group



Gianni Pittella, MEP, S&D Group



Flavio Zanonato, MEP, S&D Group



Andrejs Mamikins, MEP, S&D Group



Demetris Papadakis, MEP, S&D Group



Pavel Poc, MEP, S&D Group



Olga Sehnalová, MEP, S&D Group



Liisa Jaakonsaari, MEP, S&D Group



Dietmar Köster, MEP, S&D Group



Ulrike Rodust, MEP, S&D Group



Birgit Sippel, MEP, S&D Group



Tibor Szanyi, MEP, S&D Group



Miriam Dalli, MEP, S&D Group



Marlene Mizzi, MEP, S&D Group



Alfred Sant, MEP, S&D Group



Lambert Van Nieuwrool, MEP, EPP Group



Cláudia Monteiro de Aguiar, MEP, EPP Group



Ana Gomes, MEP, S&D Group



Sofia Ribeiro, MEP, EPP Group



Fernando Ruas, MEP, EPP Group



Clara Eugenia Aguilera García, MEP, S&D Group



Soledad Cabezon Ruiz, MEP, S&D Group



Jens Nilsson, MEP, S&D Group



Soraya Post, MEP, S&D Group



Lucy Anderson, MEP, S&D Group



Paul Brannen, MEP, S&D Group



Daniel Dalton, MEP, ECRG Group



Jude Kirton-Darling, MEP, S&D Group



Maria Grapini, MEP, S&D Group



Vladimir Maňka, MEP, S&D Group



Tanja Fajon, MEP, S&D Group



Ivo Vajgl, MEP, ALDE Group



Jean Lambert, MEP, GEFA Group



Afzal Khan, MEP, S&D Group



David Martin, MEP, S&D Group



Julie Ward, MEP, S&D Group





Advocacy actions

Postal Directive: Recognition of KMPEU in EP report (May 2016)

“IMCO Committee [...] recognises the changes in customer expectations and the benefits of the Keep Me Posted EU campaign to promote consumer choice” [...]

Commission’s e-government Action Plan 2016-2020 (April 2016)

“Digital by Default: public administrations should deliver services digitally as the preferred option (while still keeping other channels open for those who are disconnected by choice or necessity).

Directive on certain aspects of online and other distance sales

Advocate to grant choice how to receive the guarantee statements for goods sold online

Written parliamentary question

10 MEPs have agreed to jointly table a written question to the European Commission asking to enshrine the principles of the campaign in EU legislation



Main lobbying events

Booth at S&D party meeting, September 2015

EP breakfast event, May 2016

EP breakfast event, October 2017



Support to national Campaigns



Keep Me Posted UK (2013)



The fight for every letter (2014)



Yo decido como recibo(2014)



My invoice my choice (2015)



Pošlji mi pismo (2016)



Keep Me Posted DK (2016)



Keep Me Posted – Ich entscheide (2017)

1st campaigners' day, Brussels, December 2016

2nd campaigners' day, London, 10 November 2017

Rationales to support the campaign



60 million Europeans have never used the internet



45% of Europeans still don't have enough digital skills



71% of homes can access high speed broadband, only **28%** of homes in rural areas

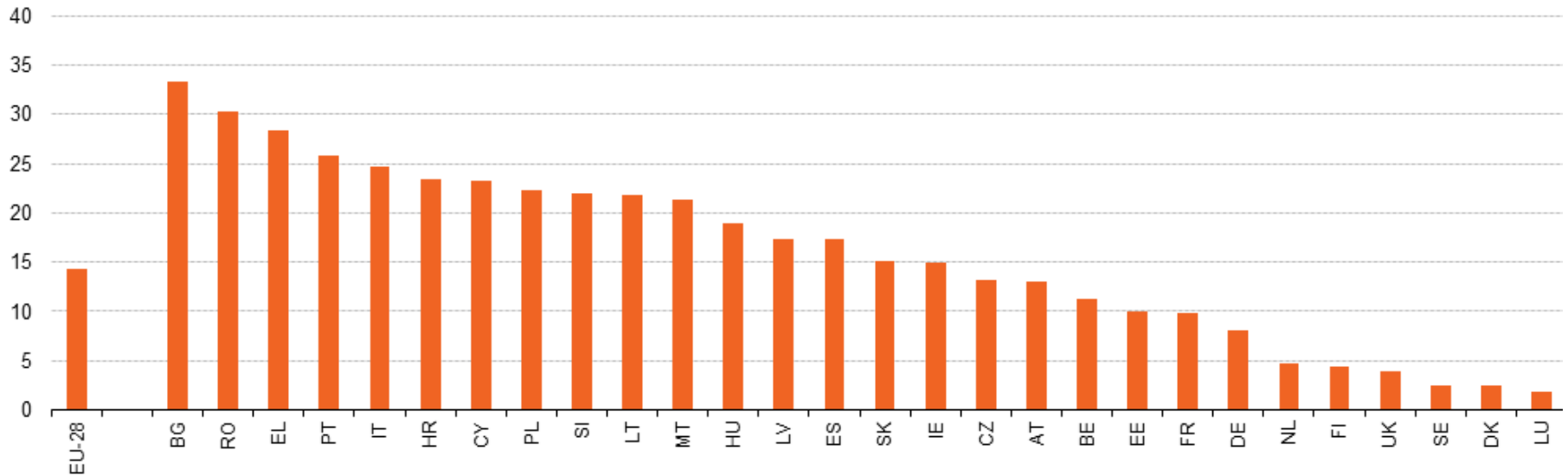


50% of internet users have little trust, **26%** of internet users were targeted by either fraudulent messages, fraudulent payments, personal information breaches, financial losses



Internet access in the EU

Individuals who have never used the internet



Source: Eurostat 2016



Digital skills in the EU

Individuals who have low or no digital skills

