

Prevention of harm to cleaning workers

European Agency for Safety and Health at Work

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The European Agency for Safety and Health at Work

- Located in Bilbao, Spain
- Role is to develop, collect, analyse and disseminate information that improves the state of occupational safety and health in Europe.
- Tripartite organisation





Who are our audiences?

- **End-users** people in the workplace
- **Information providers** media, information networks, etc.
- OSH professional community experts and researchers
- **OSH policy 'shapers'** e.g policy makers and social partners





European Week

- A decentralised information campaign in Member States to address an OSH issue
- Agency coordinates campaign activities, provides information in 20 languages and via the website, provides funding subsidy to stimulate activities, organises Good Practice Awards and the Closing Event
- Focal Points promote, stimulate and organise activities at national level
- Objectives:
 - o Increase awareness of risks
 - o Promote good practice solutions

European Agency for Safety and Health

So far...

2000: 'TURN YOUR BACK ON MUSCULOSKELETAL DISORDERS'

2001: 'SUCCESS IS NO ACCIDENT'

2002: 'WORKING ON STRESS'

2003: 'DANGEROUS SUBSTANCES - HANDLE WITH CARE'

2004: 'BUILDING IN SAFETY'

2005: 'STOP THAT NOISE!'





.... and now - European Week 2006







What is the message?

The right education about risk awareness

+

the right training, information and protection from the first day at work

safe and healthy European workers of tomorrow





Why is there a problem?

Young workers:

- Lack of experience, awareness and training
- Physically and mentally less mature
- Over-enthusiasm; want to appear keen
- Lack confidence to complain, or say 'no'

Young workers need:

- preparation in schools and colleges
- risk assessments before work starts,
 restrictions on work of under 18s
- suitable training, supervision and me

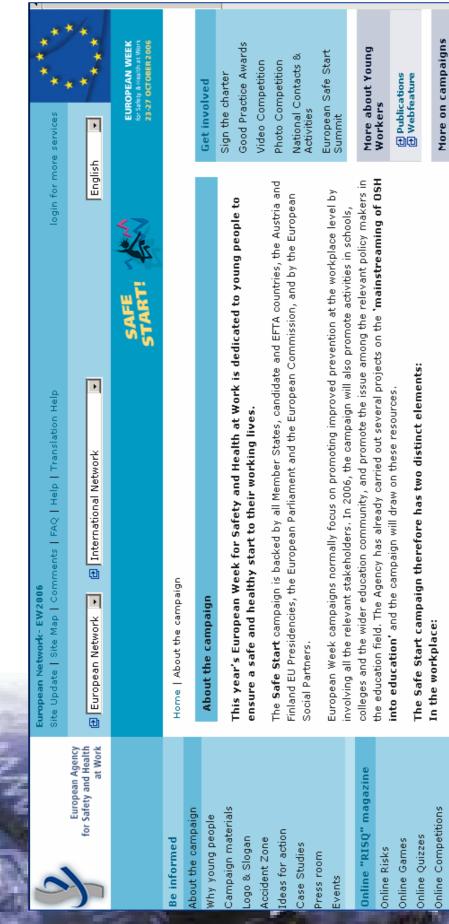


Campaign structure

In the workplace:

- Young workers promote risk awareness
- Employers provide safe and suitable work, training & supervision
- In the education & youth community:
 - Promote risk awareness education and
 OSH in schools, colleges and
 vocational training centres
 - Involve schools and colleges





Learn more about our **Ecampaigns**

0SHmail

Employers - providing safe and suitable work, training and supervision, and being aware of what to do

when a young person starts work

starting work

E-cards

In the education community:

Young workers - promoting risk awareness, and raising awareness of OSH risks and what to do when

Subscribe to our de free newsletter

Email Address

Schools and colleges - promoting risk awareness and OSH as an integral part of education - preparing

young people for their first day at work, and for their OSH responsibilities in their future careers

Youth organisations - promoting risk awareness and risk prevention as an integral part of their

activities - preparing young people for the wider world of work

Vocational training centres - promoting risk awareness and OSH as an integral part of training -

preparing young people for the world of work

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News

Mono



European closing event - 22 March 2007

Conference with expert workshops, policy colloquium

Good Practice Awards - Recognition of outstanding contributions to risk prevention at the workplace

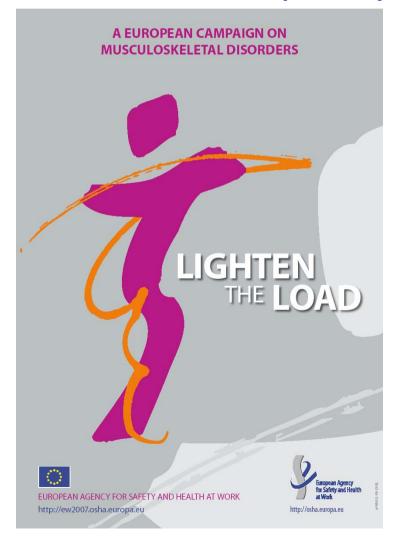
Safe Start video competition - Capture on film the workplace, people at work and some of the potential dangers, risks and hazards at work





.... then - Lighten the load

A European campaign on musculoskeletal disorders (MSDs)







Objectives

- To encourage stakeholders to participate
- To raise awareness of the risks from MSDs
- To improve prevention at workplace level
- To promote an integrated approach to tackle MSDs embracing prevention, retention, rehabilitation and reintegration
- To support the objectives of the Lisbon Strategy





What is the message?

The European campaign on MSDs aims to promote an integrated management approach to tackle MSDs embracing prevention of MSDs, and the retention, rehabilitation and reintegration of workers who already suffer from MSDs





Why focus on MSDs?

Strategic context

The **Lisbon** objectives include:

- ✓ employment participation rate 70% by 2010
- ✓ not only create jobs, but good quality jobs



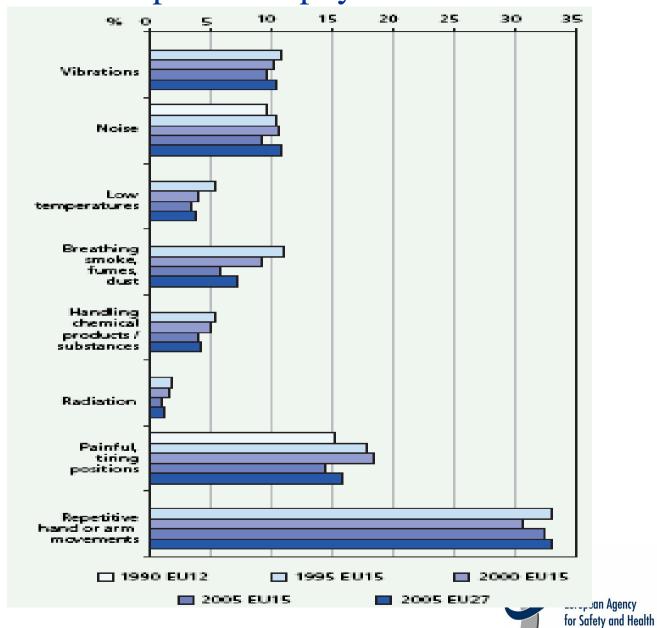


Target audiences

- Core target audiences:
 - Employers, workers, safety
 representatives and OSH professionals
 - Industry sectors including construction, services and retail, education, healthcare, hotels & catering, and agriculture
- Intermediaries:
 - Policy makers and Social partners
 - European institutions and their networks, NGOs



Exposure to physical risks



at Work

Source: 4th EWCS, 2005



Who can take part?

- 'Umbrella bodies' at local, national and European level
- Safety and health institutions
- OSH professionals
- Public and private sector bodies at the workplace level, including SMEs
- Trade unions and Safety representatives
- Managers, supervisors and workers
- The education community





Campaign materials

LIGHTEN THE LOAD

Good practice awards

The 'Lighten' the load' campaign includes the annual good practice a wards to recognise companies and organisations that have made outstanding and innovative contributions to promote an integrated management approach to tackle MSDs, embracing prevention of MSDs, and the retention, rehabilitation and reintegration of workers who already suffer from MSDs.

How can you get involved?

- Download our campaign support materials from the website.
- Use these materials to develop a strategy to raise awareness of the problem of MSDs and the solutions to eliminate or reduce them. The website contains examples of tried and tested good practice, as well as forums for sharing idea and finding out what others are doing.
- Get in touch with your national focal point for further information and support.

To find out more about the campaign, visit our 'Lighten the load' campaign website at http://ew2007.osha.europa.eu

The site includes:

- multilingual information packs, factsheets and information sheets with handy tips to help you organise and manage activities, and other useful resources;
- ideas for activities and actions during the week:
- good practice case studies;
- links to related sites, plus much more.

National contact points for your region

For more information and to receive a campaign pack, contact the Agency's focal point in your country.

The contact details are on the Agency website at: http://ew2007.osha.europa.eu/ruationalcontacts

About the European Agency for Safety and Health at Work

The European Agency for Safety and Health at Work acts as a catalyst for developing and disseminating information to improve Europe's occupational safety and health (OSH). By bringing together representatives from governments, employers' and workers' organisations, as well as leading OSH experts in each of the EU-27 Member States and beyond, the Agency provides a reliable, balanced and impartial source of OSH information.

More information about the European Agency and the European Week can be found at http://ew2007.osha.europa.eu

The European campaign is backed by the EU
Presidencies of Germany and Portugal in
2007, by the European Parliament and the
European Commission, and by the
European social partners.

A European campaign

A European campaign on musculoskeletal disorders

http://ew2007.osha.europa.eu



http://osha.europa.eu







EW2007 – Good practice awards competition

- Recognition of outstanding contributions to risk prevention at the workplace
- Publicity and information on the website
- Tripartite selection process
- Submission of two ranked examples by Focal Points in September 2007
- Awards presented at Closing Event
- Good practice examples published on Agency and national websites





EW2007 - key dates

- June 2007 Official Launch in Brussels
 - Press conference in the Commission
 - Employment exhibition in Brussels
- October 2007 exhibition in the European Parliament
- 22-26 October 2007 European Week of Safety and Health at Work
- March 2008 Closing Event





Cleaning Workers

- Cleaning workers identified as "risk group" by Agency' board
- Project started Jan. 2007
- Publications/publicity end 2008





What are we looking at?

- Tasks are common, workplace varies, so better to define by task
- Surface cleaning (mopping, dusting, vacuuming, polishing of floors and work surfaces)
- Routine housekeeping





Key issues to be covered

- Procurement of cleaning services
- Working in others' workplaces (subcontracting)
- Exposure to risks from public (e.g. sharps)
- Marginal workforce (e.g. part-time, migrant, female dominated, shift work)?
- Lack of training
- Prevention by design





Hazards to be covered

- Slips trips, falls
- MSDs
- Working patterns
- Biological hazards
- Psychosocial issues (violence, harassment)
- Work equipment
- Dangerous substances





Products

- Prevention report
- Literature review (statistics)
- Website covering information on hazards and risks
- Training tool (PowerPoint) on procurement





Target audience

- Reports aimed at OSH professionals and employers in large enterprises/public bodies.
- Website aimed at all users, but specific material focused for workers knowledge and for SME managers (good practice)
- Training tool for intermediaries





Interaction between SDC and Agency

What can the Agency offer?

- A medium of communication for information via our website
- Networking opportunities
- Relevant products

The Agency needs:

- Help in promotion and dissemination
- To hear of activities in the field





Thank you

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