

SOCIAL DIALOGUE IN THE EUROPEAN HOTEL AND RESTAURANT SECTOR

EFFAT-HOTREC WORK PROGRAMME 2013

	Issues	Methodology	Who	Output
1	European Qualification and Skills' Passport (QSP) for the Hospitality Industry	<ul style="list-style-type: none"> Final restructuring of the EFFAT-HOTREC skills list in the hospitality sector Translation of the skills list into all European languages Final integration of the skills list into the EURES system Preparation of experimentation of the hospitality skills passport via the EURES system Ensure compatibility with other passports / systems (Europass, EQF, ESCO) Uploading of the skills list on the EFFAT and HOTREC websites Promotion / dissemination of the hospitality skills passport 	Steering committee SSD Plenary	<p>Experiences from</p> <ul style="list-style-type: none"> Experimentation of the hospitality skills passport via EURES at European Level Use of skills list at EFFAT and HOTREC websites <p>Follow-up</p>
2	Undeclared work / illegal working practices	<p>Follow up of the "Joint EFFAT-HOTREC Statement on Undeclared Work in the European Hotel and Restaurant Sector"</p> <ul style="list-style-type: none"> Monitoring of the extent of undeclared / illegal working practices in the sector and the various ways of addressing the problem at national level (good practices) Monitoring of the EUROFOUND database 	Steering Committee SSD Plenary	Overview of good practices
3	Corporate Social Responsibility	<ul style="list-style-type: none"> Implementation of the joint "Initiative for improving CSR in the hospitality sector" <ul style="list-style-type: none"> Collection of good CSR practices of businesses in the hospitality sector and presentation at SDC plenary meetings Follow up of discussions at the European Parliament and Council of the new Communication on CSR (2011-2014) 	Steering Committee EFFAT and HOTREC members EFFAT and HOTREC Secretariats SSD Plenary	Overview of good CSR practices Inclusion in Commission SSD website



4	ESCO - European Skills, Competences/Qualifications and Occupations	<ul style="list-style-type: none"> • Participation in the ESCO reference group “Hospitality and Tourism”: <ul style="list-style-type: none"> - Development of a classification of the European Skills, Competences/Qualifications and Occupations in the hospitality and tourism sector - Reporting to the Steering Committee + Plenary • Linking the EFFAT-HOTREC skills list to the ESCO classification of skills, competences/qualifications and occupations 	Members of the ESCO reference group on “hospitality and tourism” Steering Committee SSD Plenary	Follow-up to the work developed in the ESCO reference group “hospitality and tourism”
5	Third party violence at the work place	<ul style="list-style-type: none"> • Monitoring of the multi-sectoral initiative • Possibility of joining the initiative? 	Steering Committee SSD Plenary	To be decided
6	Statistics on Hospitality Industry (focus on employment)	<ul style="list-style-type: none"> • Cooperation with EUROSTAT and DG ENTR Tourism Unit • Monitoring of the setting up of the Virtual Tourism Observatory 	Steering Committee SSD Plenary	Improved statistics/information on employment and other issues in the European Hospitality Industry
7	Sector councils on employment and skills	<ul style="list-style-type: none"> • Assessment of the feasibility of the setting up of European sector councils on employment and skills in the European hospitality sector / possible application for funding? 	Steering Committee SSD Plenary	To be decided
8	Various legislative developments in relation to: <ul style="list-style-type: none"> • Social matters • Tourism matters 	<ul style="list-style-type: none"> • Analysis of the impact of the measures on the hospitality sector 	Steering committee SSD Plenary	Possible common positions
9	Global economic and financial crisis	<ul style="list-style-type: none"> • Assessment of the impact on businesses and employment in the hospitality sector and of what we as social partners can do 	Steering Committee	Common statement on the impact of government actions on the hospitality industry ?– to be decided
10	Social tourism	<ul style="list-style-type: none"> • Investigation into social tourism schemes beneficial to the entire tourism sector / CALYPSO project 	Steering Committee	To be decided
11	Sustainable tourism	<ul style="list-style-type: none"> • Discussion of work undertaken by EFFAT and HOTREC 	Steering Committee	To be decided
12	EUROFOUND study “Employment and industrial relations in the hotels and restaurants sector”	<ul style="list-style-type: none"> • Review of the study and agreement on issues to follow up jointly 	Steering committee SSD Plenary	
13	Miscellaneous	<ul style="list-style-type: none"> • Check content of Commission SSD website 	Steering Committee EFFAT and HOTREC Secretariats + Mrs. Lesage	Improved website