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Insurance Sectoral Social Dialogue Committee (ISSDC) Work programme 2017-2018

The ISSDC will address the following issues in 2017-2018:

1. Digitalisation

- 1.1 Promotion of the joint declaration on the social effects on digitalisation at national and EU level
- 1.2 Regular updates on promotion activities and monitoring
- 1.3 Follow-up discussions on the joint declaration on digitalisation with a focus on specific themes covered by the declaration
- 1.4 Exchange of good practice examples at national, sectoral and company level

2. The demographic challenge in the insurance sector: follow-up initiatives to the 2016 project

Exchange of further good practice examples at national, sectoral and company level, including on *working longer*

3. Telework

- 3.1 Exchange of further good practice examples at national, sectoral and company level
- 3.2 Follow-up on the joint statement with regular updates on promotion activities and monitoring

4. Relevant regulatory developments at EU level

Where relevant and appropriate, exchange of views and consideration of joint initiatives on the EU texts related to the sectoral Social Dialogue, as well as on social and employment aspects of the EU legislative proposals (for instance in relation to pensions, distribution, European Services Card, etc.) and their impact.

Review clause: the ISSDC social partners reserve the right to review and revise their work programme 2017-2018 and its annex when appropriate.

Annex: timeline and expected outcome of the work programme.

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Subject	Action	Timeline	Objective/Expected outcome
Digitalisation	Follow-up discussions on the joint declaration section 2 "Further training as a key"	ISSDC meetings 2017-2018	<ul style="list-style-type: none"> ■ Share good practices regarding training initiatives for employers and employees ■ Discuss potential joint ISSDC initiatives on this topic (eg joint declaration, study, etc.), considering the EESC report "The effects of digitalisation on the services sector and employment in relation to industrial change"
	Follow-up discussions on the joint declaration section 4 "Dealing in a social way with the digital structural change" and section 6 "Employees' representatives in the digital age"	ISSDC meetings 2017-2018	<ul style="list-style-type: none"> ■ Share good practices for employers and employees ■ Discuss potential joint ISSDC initiatives on this topic (eg joint declaration, study, etc.), considering the EESC report "The effects of digitalisation on the services sector and employment in relation to industrial change"
	Follow up the joint declaration with regular updates on promotion activities and monitoring	ISSDC meetings 2017-2018	<p><i>Promotion of the joint declaration</i></p> <ul style="list-style-type: none"> ■ Inform, through all available means, trade unions, associations and employers in the insurance sector and beyond about the joint declaration. ■ Encourage the relevant social partners at national level to promote and address the joint declaration together (eg via joint meetings, joint presentations, joint studies or research activities). ■ Where possible, translate the joint declaration into other official EU languages <p><i>Monitoring of the joint declaration</i></p> <ul style="list-style-type: none"> ■ For instance, by sending questionnaires to the ISSDC social partners' members.
	Follow-up on InsurTechs: Market study/Working conditions	ISSDC meetings 2017-2018	<ul style="list-style-type: none"> ■ Discuss the social dialogue aspects of InsurTech (eg working conditions, application of collective bargaining agreements). ■ Possibly commission a study to Eurofund on the topic

<p>The demographic challenge in the insurance sector: follow-up initiatives to the 2016 project</p>	<p>Exchange of further good practice examples at national, sectoral and company level</p>	<p>ISSDC meetings 2017-2018</p>	<ul style="list-style-type: none"> ■ Continuing sharing and disseminating positive experiences and initiatives at national, sectoral and company level, especially focusing on <i>working longer</i>, to help social partners address the demographic challenge in insurance (eg via presentations at the ISSDC meetings). ■ Linking the topic to digitalisation: Exploring new possibilities and technologies that could improve and facilitate working longer and better management of the demographic challenge.
<p>Telework</p>	<p>Exchange of good practice examples at national, sectoral and company level</p>	<p>ISSDC meetings 2017-2018</p>	<ul style="list-style-type: none"> ■ Collect and disseminate good practice examples on telework at national and company level.
	<p>Follow-up to the joint declaration with regular updates</p>	<p>ISSDC meetings 2017-2018</p>	<ul style="list-style-type: none"> ■ Evaluating the dissemination and implementation of the joint declaration. ■ For example, consider sending questionnaires to the ISSDC social partners' members as a monitoring action to the joint declaration.
<p>Relevant regulatory developments at EU level</p>	<p>Where relevant and appropriate, exchange of views and consideration of joint initiatives on social and employment aspects of the EU legislative proposals (for instance in relation to pensions, distribution, European Services Card, etc.) and their impact</p>	<p>ISSDC meetings 2017-2018</p>	<ul style="list-style-type: none"> ■ Better understand and assess EU initiatives with a social/employment impact on the insurance sector. ■ Possibly, develop and adopt joint opinion/position.
	<p>Where relevant and appropriate, exchange of views and consideration of joint initiatives on the EU texts related to the sectoral Social Dialogue</p>	<p>When relevant</p>	<ul style="list-style-type: none"> ■ Better understand and assess EU initiatives with a social/employment impact on the insurance sector. ■ Possibly, develop and adopt joint opinion/position.
	<p>Follow-up discussions on pressure on employees resulting from the EU regulatory framework</p>	<p>ISSDC meetings 2018</p>	<ul style="list-style-type: none"> ■ Better understand and asses specific social impact (stress, pressure or other aspects) of specific pieces of legislation.