

## SOCIAL DIALOGUE IN THE EUROPEAN HOTEL AND RESTAURANT SECTOR

### WORK PROGRAMME 2009

	<b>Issues</b>	<b>Methodology</b>	<b>Who</b>	<b>Output</b>
1	European Qualification and Skills' Passport for the hospitality industry	<ul style="list-style-type: none"> <li>• Application for EU funding for implementation of the pilot model agreed in 12/2007: further elaboration of the skills' list; assessment of the viability of the project; identification of countries interested in participating in the experimentation phase; translation of the model into various languages</li> <li>• Continue cooperation with other sectors working on skills and qualifications</li> <li>• Ensure compatibility with other passports / systems (Europass, Eures, EQF)</li> </ul>	Steering committee SSD Working group	Preparation of future implementation of the passport: - development of an interface and a database (technical implementation) - experimentation of the pilot model in the field (3-4 countries for about 3 years)
2	Corporate social responsibility: implementation of joint document "An initiative for improving CSR in the hospitality sector"	Collection of good CSR practices of businesses in the hospitality sector and presentation at SDC plenary meetings	Steering committee EFFAT and HOTREC members Plenary meeting	Overview of good CSR practices Inclusion in Commission SSD website
3	Mobility and migration in the EU	Monitoring of the influx of migrant workers in Member States and its impact on the hospitality industry	Steering committee Plenary meeting	Regular reports
4	Undeclared work / illegal working practices	Monitoring of the extent of undeclared / illegal working practices in the sector and the various ways of addressing the problem at national level (best practices)	Steering committee Plenary meeting	Review of best practices Joint statement?
5	Third party violence at the work place	Monitoring of the multi-sectoral initiative	Steering committee Plenary meeting	
6	Statistics on Hospitality Industry (focus on employment)	Cooperation with EUROSTAT and DG ENTR - Tourism Unit	Steering committee	Improved statistics on employment in the European Hospitality Industry
7	Various legislative developments in relation to: <ul style="list-style-type: none"> <li>• Social matters</li> <li>• Tourism matters</li> </ul>	Analysis of the impact of the measures on the hospitality sector	Steering committee Plenary meeting	Possible common positions
8	Global economic and financial crisis	Assessment of the impact on businesses and employment in the hospitality sector and of what we as social partners can do	Steering committee	Joint position / statement
9	Social tourism	Investigation into social tourism schemes beneficial to the entire tourism sector	Steering committee	Overview
10	Miscellaneous	Check content of Commission SSD website	Secretariats + Mrs. Aufheimer	Improve website